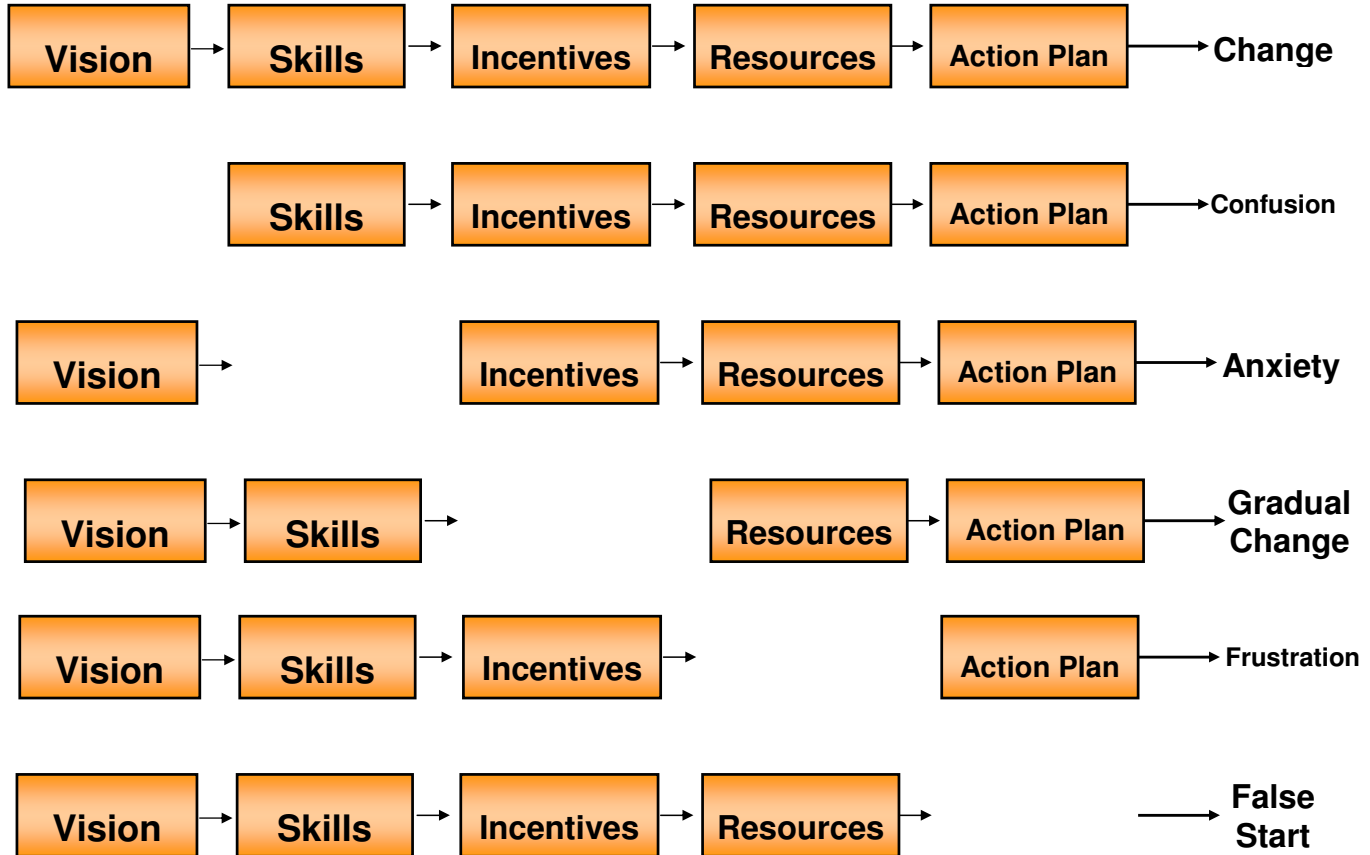


Managing Complex Change



Notes